



## MOPANI SOUTH EAST TVET COLLEGE

"EXCELLENCE IS ALWAYS OUR CHOICE"

### **QUALITY MANAGEMENT POLICY**

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**Provide services to the learner, staff and wider stakeholder community to the following levels:**

- a) Using competent facilitators, assessors and moderators – all lecturers to be registered with the ETDP-SETA as assessors and moderators (ongoing) to ensure that all applicable requirements have been met as we are committed to continual improvement of the ISO 9001:2015 Quality Management System requirements.
- b) Fully accredited in respect of all faculties – fully SAQA compliant, with NQF- Aligned learning materials in outcomes-based format.
- c) Facilitators, assessors and moderators to be compliant with statutory guidelines and the Quality Management System – involving an ISO compliance certificate and an Unqualified Audit Report.
- d) Financially self-sufficient and able to meet all of the College's programme and staff commitments/needs – involving a Sustainability Report.
- e) Operational efficiency encompassing the following:
  - (i) A developed and well-maintained filing system.
  - (ii) Quarterly QMS implementation reports to management.
  - (iii) QMS implementation feedback from customers, suppliers, clients and partners.
  - (iv) Weekly, monthly and annual meetings in which operational progress is presented.
  - (v) Regular reporting – Internal audits.
  - (vi) Annual external audits.
  - (vii) A review committee.

The objectives set at functional levels within the organization will be in line with this policy and reviewed continually for suitability in line with operational planning.